



**NEW MEXICO  
HEALTH CARE  
ASSOCIATION**

March 26, 2007

Cheryl Boldt  
Maun-Lemke  
8031 W. Center Rd.  
Omaha, NE 68124

Dear Cheryl,

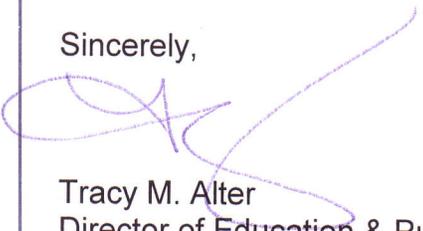
I want to thank you for facilitating the 2 workshops at the Leadership Symposium this year. We received many positive comments from the attendees regarding the educational value of your session as well as the manner in which you facilitated it. But then again, I knew you'd be a hit as you always are!

Attached, you will find the evaluation summaries from your sessions. The summaries include average scores on each evaluation question as well as an overall evaluation average. Copies of all participant evaluations for the workshop are also attached so that you can take written comments into consideration as you prepare for future presentations.

If you have any questions about the evaluation summary, please contact me at 505-880-1088 or E-mail me at [talter@nmhca.org](mailto:talter@nmhca.org).

Once again, I offer my deepest appreciation for your participation in our annual convention and I look forward to working with you again in the future.

Sincerely,



Tracy M. Alter  
Director of Education & Public Relations

Enc.



## EVALUATION SUMMARY

**Title:** One Great Unit  
**Presenter:** Cheryl Boldt  
**Date:** March 5-7, 2007  
**Location:** Hilton of Santa Fe

### OBJECTIVES:

### Average Score

### Overall Average

Identify pilot locations for process improvement within the organization.	4.44	<div style="border: 2px solid black; padding: 10px; display: inline-block;"> <p><b>Overall Average</b></p> <p><b>4.32</b></p> </div> <p><i>Evaluations are scored on a 1-5 scale.</i></p> <p>1 = Poor</p> <p>2 = Needs Improvement</p> <p>3 = Good</p> <p>4 = Very Good</p> <p>5 = Excellent</p> <p>Copies of evaluations containing feedback are included with this summary.</p> <p><i>If you have any questions, please don't hesitate to contact the NMHCA office at 505-880-1088.</i></p>
Coach Unit Teams on how to keep score daily on targeted goals.	4.56	
Implement team based reward and recognition for achieving targeted results	4.44	
The session content was relevant to the stated session objectives.	4.11	
The presenter(s) used active, appropriate teaching methods that kept me interested and involved.	4.11	
The presenter(s) handouts and audio-visual materials were appropriate and helpful.	4.22	
<b>OVERALL, I WOULD RATE THIS SESSION...</b>	<b>4.33</b>	